



Guest Guide

Welcome to ETRA House.

We are happy to welcome you to our space, designed to offer comfort, peace, and a pleasant stay.

Please take a few minutes to read this guide: it contains useful information, house rules, and tips to help you make the most of your time here.

Thank you for your cooperation, and enjoy your stay!

1. Quiet Hours and Respect for Shared Spaces

To ensure a peaceful environment for all guests:

- **Quiet hours: 22:00 – 08:00**
- Avoid loud noises in hallways and common areas.
- Keep the volume of the TV, music, and conversations low during late hours.
- Use common areas respectfully, leaving them clean and tidy.

2. Use of Common Areas

Shared areas are available to all guests. Please:

- Do not leave personal belongings unattended in common areas.
- Turn off lights, air conditioning, and fans when not needed.
- Do not eat meals in areas not intended for dining (*specific areas may be added if applicable*).
- Maintain respectful behavior towards other guests.

3. No Smoking

- Smoking is **strictly prohibited** throughout the entire property, including bathrooms.
- Smoking is allowed **only in designated outdoor areas**.
- Smoking inside the room will result in an **additional cleaning fee**

4. Check-In / Check-Out

- **Check-in:** from **14:00**
- **Check-out:** by **10:30**

If you have special needs, please contact us and we will do our best to assist you.

5. Useful Numbers

- **Host (ETRA House):** +39 339 247 4755
- **Emergency:** 911

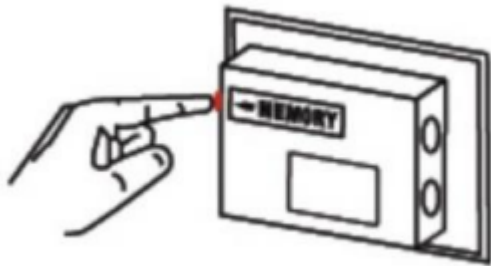
6. Wi-Fi

- **Network name:** ETRA House
- **Password:** provided at check-in

8. Safety

- Do not leave the room door open or ajar.
- Always close the building's main entrance door after entering or exiting.
- Use the **safe** for valuables and important documents (see instructions below).

Safe – Customer Instructions



Storing the Code

Press the red button located on the back of the door; the yellow light will turn on.

Enter a **3 to 8-digit** code and press **B**.

A beep and the yellow light turning off will confirm the code has been saved.

To Lock

Enter the saved code, press **B**, and turn the knob.

To Unlock

Enter the saved code, press **B**, and turn the knob.

9. Electric Cooktop

Use of the cooking area

The use of the cooktop for frying or for cooking methods that may produce strong or unpleasant odors is not allowed, in order to respect the comfort of all guests.

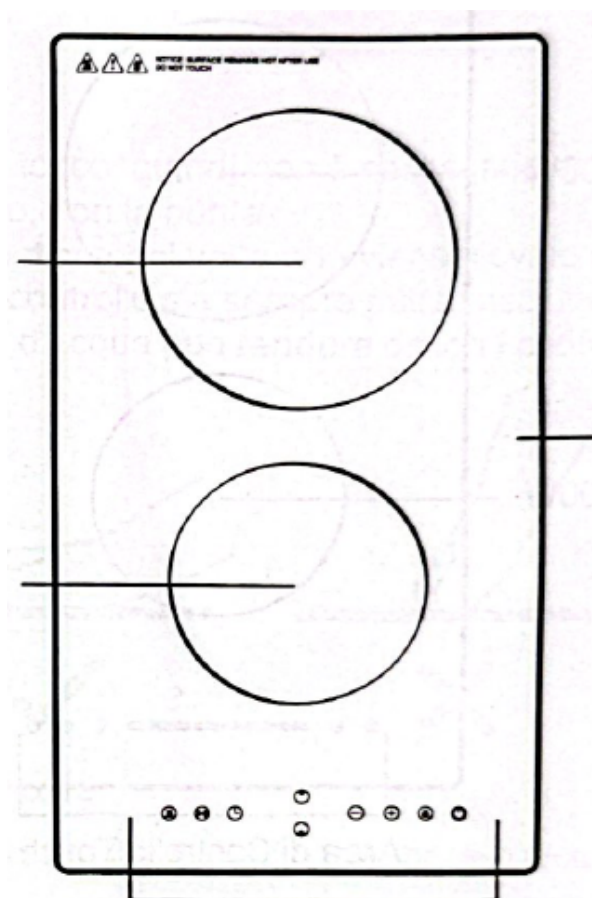
Do not place hot pots or pans directly on the worktop; always use the provided heat-resistant trivets.

Burn Hazard

- During use, accessible parts become hot enough to cause burns.
- Do not allow the body, clothing, or any object that is not suitable cookware to touch the ceramic glass until the surface has cooled down completely.
- Metal objects such as knives, forks, spoons, and lids must not be placed on the cooktop, as they can become very hot.
- Keep children away.
- Pot handles may be hot. Make sure they do not extend towards other hot cooking zones and keep them out of children's reach.

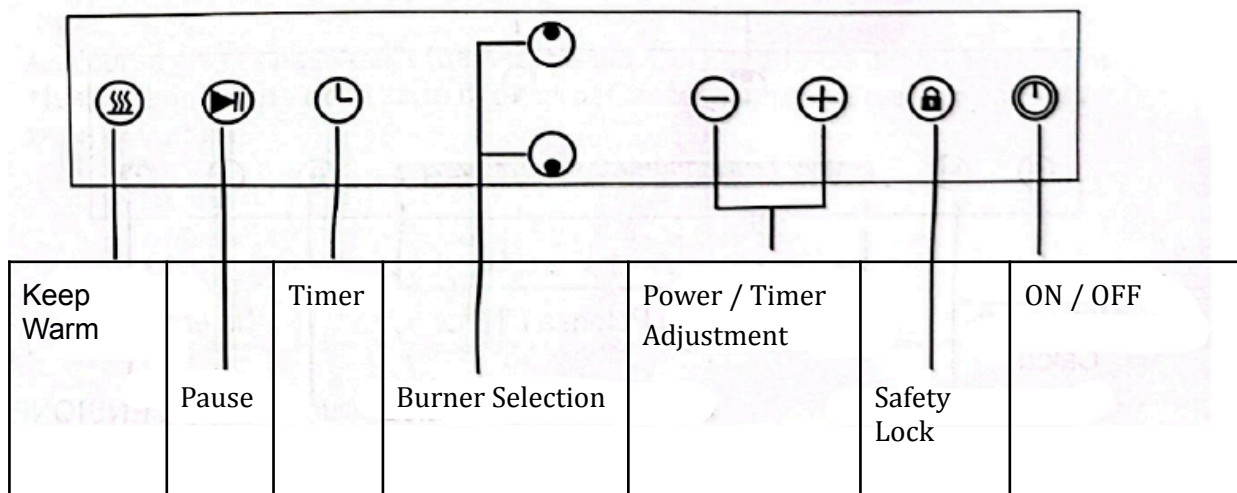
Max 1800W

Max 1200W



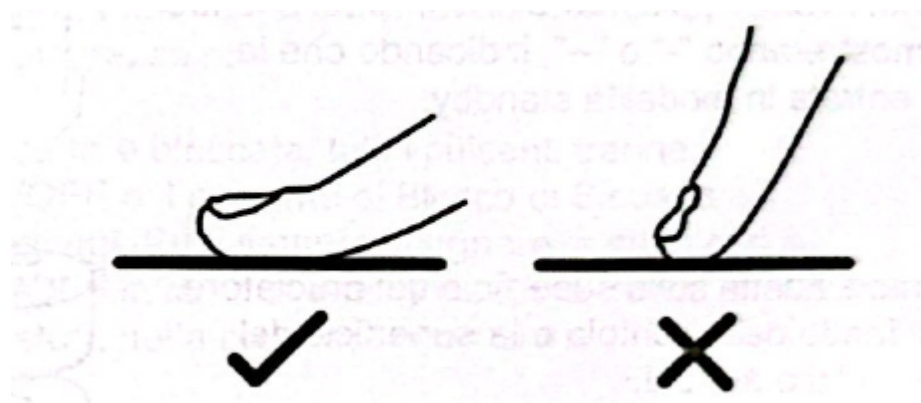
Glass Panel

Touch Control Area



Touch Control

- Controls respond to touch; **no pressure is required**.
- Use the **pad of your finger**, not the tip.
- You will hear a beep each time a touch is detected.
- Keep the control area **clean, dry, and free of obstacles**.
- Even a thin layer of water can make the controls less responsive.



Cookware Selection

- Use only the **supplied pots and pans**.
- Do not use cookware with irregular edges or curved bases.

Operation

Pause Function

- Make sure the burner is turned on.
- Press and hold the **Pause** button for 3 seconds.
 - The burner display will show “||”
 - All buttons except ON/OFF, Safety Lock, and Pause will be disabled.
- To exit pause mode:
 - Press and hold the **Pause** button again for 3 seconds
 - The burner will return to the previously selected power level.